



Datamaxx

Nebraska State Patrol
MSS Modernization Project
Volume 1 – Business Proposal
Datamaxx Résumés
RFP No. 6724 Z1

Submitted by:
Datamaxx Applied Technologies, Inc.
FED ID: 59-3081678
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Résumé – Executive Vice President

Christina Lake

Datamaxx Applied Technologies, Inc. Phone: 850-558-8102
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Summary of Qualifications

Ms. Lake is an officer with Datamaxx Applied Technologies, Inc. Her primary responsibility is the overall management and oversight as it relates to all major project components. These components range from initial proposal responses as they pertain to all services, to contract award and deployment as well as post-sales support. These responsibilities are specifically defined as: program/project management, training, field engineering (*front end customizations and installations*), technical support, and Datamaxx Secure Cloud services (*i.e. hosting*). In conjunction with these customer interfacing services, Ms. Lake is also responsible for overseeing the operations of the corporate IT infrastructure in support of day-to-day business operations of Datamaxx.

Professional Experience

Datamaxx Applied Technologies, Inc.

Executive Vice President

2006-Present

Works closely with the President and CEO with a focus on strategic business planning efforts as well as detailed revenue reporting. Manages the following key project components: Program/Project Management, Training, Field Service Engineering, Technical Support, Cloud Services and Network Consulting. Coordinates and oversees all efforts both internally and externally to insure successful post sales services.

Datamaxx Professional Services, Inc.

President and Chief Operating Officer

1996-2014

Managed the following key project components: Program/Project Management, Training, Field Service Engineering (installation and customization), Technical Support, Hardware Maintenance, SSP and Network Consulting. Coordinate all efforts both internally and externally to insure successful deployment of all software implementations, enhancements, warranty, etc.

Education

12/1995 Florida State University, Tallahassee, Florida

B.S. Criminology

Minor Psychology

Certifications

Security Awareness Training Certification – 2018, 2019, 2020, 2021, 2022

Anti-Terrorism Level 1 Training & Certification, 01/2017

NCIC Certified Operator Training & Certification, 2021, 2022

Homeland Security Comprehensive Assessment Model, 06/2003

Florida Department of Law Enforcement (FCIC II System), 1996, 1998, 2000, 2002

Board Positions

YMCA Board, 2011-2015

TalTech Alliance Board, 2009-2012

Florida Health Insurance Advisory Board, 2016-Present

References

Greg Dorset
Software Performance Systems, Inc.
9457 Lovat Road
Fulton, Maryland 20759
(240) 423-1678

Jennifer Viets
Montana Department of Justice
2225 11th Avenue
Helena, MT 59601
(406) 444-2483

Shelley Scott
Louisiana State Police
7919 Independence Boulevard
Box A-6
Baton Rouge, LA 70806
(225) 922-0202

Jonathan Waters

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Summary of Qualifications

52+ years of experience in developing system level software and high speed processing interfaces, with 35+ years of direct involvement with Law Enforcement and Criminal Justice systems.

Holder of two (2) U.S. patents applicable to processing in the Law Enforcement and Criminal Justice environments.

Responsible for the development of wireless and web-based law enforcement interfaces used in agencies nationwide. Key role in the research and development of wireless communications and message switching technology in the law enforcement environment. Possesses a broad background in many aspects of processing for this environment including extensive experience with large-scale IBM mainframes.

Expertise in project management, product planning and development, design and implementation, as well as performing general corporate duties, and customer support for agencies. He is involved in writing product specifications and marketing information; and designs, writes, implements, and teaches customer courses.

Background Information

Mr. Waters has been directly involved with law enforcement and Criminal justice systems since 1986. He has personally designed and implemented interfaces for all major networks in the country, including NCIC (FBI), CLETS (California), NYSPIN (New York), Washington State Patrol, Nebraska State Patrol, Commonwealth of Puerto Rico, amongst many others.

Mr. Waters is the designer and implementer of modern Web Services interfaces for access to various sources such as the Washington Department of Licensing, Nebraska Department of Motor vehicles, and several others. His models for processing have become standards for interfaces in other installations as well

Mr. Waters was deeply involved in the design and implementations of specifications (e.g. Datamaxx Message Processing Protocol "DMPP-2020", Datamaxx Standard Embedded Object "DSEO") that are used across many current systems. He holds two (2) U.S. Patents (8,849,831 and 7,797,309) that apply to processing in the Law Enforcement and Criminal Justice environments.

Before joining Datamaxx Applied Technologies, Inc., employed by a technology-based company as the Senior Marketing Technical Representative, and employed as a Systems Programmer by a software company in support of various governmental and commercial users. Holds a B.S. in Physics from McMaster University, and is certified in Advanced TOTAL Database Design and Advanced MVT Systems Programming.

Specific experience in the software industry including wireless communications and browser-based technology. Developed the following technology for Datamaxx:

- Message Switching
- Wireless Communications Interfaces
- Web-based Interfaces
- Hot File Systems
- Message Switch Specification Consulting
- Windows-based Comm Protocols
- PC-based Workstation Software
- Law Enforcement Terminals

Mr. Waters' resume continued

Accomplishments include:

- Implemented the Nlets Photo Sharing Interface for the Washington State Patrol
- Designed and implemented the Florida Highway Patrol Message Switch. Designed and implemented the client-side communications protocols for the FHP switch. Implemented the FCIC protocols for the FHP switch, and all Datamaxx communications products that access FCIC.
- Implemented the Web Based server used by the FBI NCIC.
- 25 + years of direct involvement with systems on State Law Enforcement networks, including Kansas, Florida, Georgia, Tennessee, South Carolina, North Carolina, Nebraska, Kentucky, Ohio, California, Oregon, Idaho, Utah, Washington, Iowa, Arkansas, Texas, New Mexico, Arizona, North Dakota, South Dakota, Michigan, Alabama, Maine, Pennsylvania, New Jersey, Illinois, Indiana, Minnesota, Mississippi, amongst others.
- Developed software components for a browser-based product that is used in agencies nationwide
- Developed wireless law enforcement communications interfaces

Developed all software components for wireless communications in the law enforcement environment using diverse protocols such as:

- RD-LAP, CDPD, Norcomm Satellite, Data Radio DMP
- Developed PC-based workstation software product
- Developed all software components for a standard workstation product used in agencies nationwide
- Developed communications protocols, both stand-alone and LAN/WAN for the workstation
- Developed TCP/IP communications protocols for law enforcement networks used in agencies nationwide
- Designs, writes, implements and teaches customer courses
- Provides message switch specification consulting
- Designed and wrote specifications for an NCIC-2000 compliant message switch for vendors to bid on, and evaluated responses
- Provides Hot File system consulting
- Designed and wrote specifications for a state Hot File conversion from a mainframe to an Open System platform, and evaluated all responses
- Developed an intelligent terminal for law enforcement communities nationwide
- Developed communications protocols for terminals
- Handled overall system architecture, development, and implementation for state and local level message switching and end-user interface systems
- Assisted customers in implementing extensive teleprocessing and database systems
- Developed operating systems for loose-coupled mainframes using teleprocessing and database systems
- Designed and developed operating systems interface for applications

Professional Experience

1991 - Present Datamaxx Applied Technologies, Inc.
Executive Vice President and Chief Technology Officer

1988-1991 Datamaxx Division of Zentec (defunct)
Vice President of Research and Development

1980-1988 Datamaxx USA Corporation (defunct)
Vice President of Research and Development

1972-1973 Government of Canada
Systems Programmer

Project History

Project: Development of Web based Law Enforcement Interfaces

Responsibilities: Development of all software components for a browser-based product that is used in agencies nationwide.

Customers: Iowa Department of Public Safety, Iowa Department of Transportation, Iowa Department of Corrections, Kentucky State Police, Nebraska State Patrol, Tennessee Bureau of Investigation, Florida Department of Law Enforcement, U S Department of Justice (various bureaus), and other law enforcement agencies nationwide.

Project: Development of PC-based Workstation Software Product

Responsibilities: Development of all software components for a standard workstation product that is used in agencies nationwide. Developer of communications protocols, both stand-alone and LAN/WAN for the workstation

Customers: Iowa Department of Public Safety – and many local Iowa agencies (detail list available upon request), Kentucky State Police, Nebraska State Patrol, Tennessee Bureau of Investigation, California Department of Justice, U S Department of Justice (various bureaus), and 30+ state law enforcement agencies nationwide.

Education

- | | |
|---------------------------|--|
| 1966 – 1969
BSc | McMaster University, Hamilton, Ontario, Canada
Physics |
| 1954 – 1966 | Hillfield-Strathallan College, Hamilton, Ontario, Canada
Senior Matriculation (grade 13) |
| 1952 – 1954 | Eccles Hall School, Quidenham, near Norwich, Norfolk England
Primary schooling |

References

Jared Snyder
Washington State Patrol
106 11th Avenue SW
Olympia, WA 98501
(360) 596-4467

Tim Pyle
State of Louisiana
Office of Technology Services
1201 N. Third Street
Suite 7-210
Baton Rouge, LA 70802
(225) 922-1019

Allison Elfering
NICHE
45729 Coal Creek Road
Parker, CO 80138
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Summary of Qualifications

Over 25+ years' experience managing both quality assurance and technical service teams. Skilled management professional proficient in building a team oriented work environment. Vast management experience with computer software project development, implementation and deployment activities. Responsible for the requirements analysis, solution documentation, and system design for multiple projects inclusive of interfaces to disparate systems. Act as a technical liaison between clients and the software engineering and implementation teams. Participate within the Software development lifecycle as a product manager and operational expert for various Datamaxx Products such as Omnixx Force, Omnixx Message Broker, Omnixx Enterprise Platform, IntelliTICKET, Query Response Manager (QRM), and REDTAIL. Provide consulting to clients regarding the design and implementation of contracted solutions from project start through completion.

Technical Expertise

Demonstrates expertise and in-depth knowledge of the following technologies and platforms:

- Web Technologies
- SOA and ESB
- Reporting and Data Warehousing
- Enterprise Architecture
- System Profiling
- Performance and optimization
- Data Architecture
- Networking Fundamentals
- Systems Security
- Clustering and load balancing
- NCIC Interface
- Caliber Requirements System
- Atlassian Jira
- Microsoft SharePoint
- eScreen
- Disaster Recovery
- XML
- Java Script
- HTML / HTML 5
- SOAP
- .NET
- Windows Operating System
- MS SQL Server
- MS IIS
- Nlets Interface
- Axure RP 8
- Silk Central
- ACCIO
- Cloud Technologies

Professional Experience

Datamaxx Professional Services, Inc.

Director, Consulting Services

2011 – Present

Responsibilities: As part of the Datamaxx team, plays a key leadership role requiring a mix of advanced technology savvy and strategic business acumen, including experience architecting and designing enterprise solutions. Primary responsibility includes working with customers to align the Datamaxx Omnixx platform to the respective business needs – by providing strong technical leadership and architectural guidance in the delivery of Datamaxx solutions. Conducts project review sessions to evaluate customer needs, reviewing contract deliverables and project specifications directly with respective clients. Based on both client and project team discussions works to develop a conceptual, logical and physical set of architectural models and technical design documents following industry standards and frameworks. Works day to day with various levels within the organization from application architects and developers, Project Management, Product Management, Executive Management, Engineering and Implementation teams and must be comfortable understanding and explaining technology solutions that are being considered, evaluated and recommended.

Responsible for understanding both internal and external customer needs, as well as designing computer and network systems that allow customers to implement Datamaxx solutions for their technology business applications. This responsibility involves performing system and network modeling, analysis and planning sessions to implement a solution that meets business needs within financial budget guidelines.

This may also include researching software and hardware products or services, and finding best solutions and prices to meet business requirements.

In most cases will present and translate the design to customers to ensure the design will meet the customers' requirements. Provide guidance and leadership on decisions or changes required throughout the design and implementation process. After the completion of the solution design, works to translate the requirements to internal implementation and development teams to enable a successful deployment of the system. Along with design and implementation, also participates in the reviewing and analyzing current technology infrastructures and the ability to support customer strategic objectives. This responsibility includes working with the sales organization in a pre-sales capacity, such as engaging in RFP responses, needs assessments, and highly technical product demonstrations. Responsibilities also include representing the company as a trusted advisor and strategic partner in both pre and post sales activities, to create a positive client experience, identifying and positioning Datamaxx for future opportunities.

As a member of the product development team I am a lead resource in the creation and management of the REDTAIL Vetting and Screening, Query Response Manager (QRM), Omnix and IntellITICKET product lines. Responsibilities include creation of product level requirements and workflow, analysis and integration with partner applications, and overall product processing workflows.

Datamaxx Professional Services, Inc.

Manager of Technical Services

2004 – 2011

Responsibilities: Responsible for managing all aspects of the Technical Services Personnel. Primary role is to ensure the streamlined operation of the Field Engineering Department and Technical Support department in alignment with the business objectives of the organization. Plan, coordinate, direct and design Field Engineering and Technical Support related activities of the organization, as well as provide administrative direction and support for daily operational activities of the Technical Services team. Design and implement Technical Services policies, procedures, and best practices. Manage a team of support professionals during a rapid growth period for the company. Designed and implemented a call center queue system to be utilized in the call center for incoming support calls. Managed a Field Engineering team to provide customization and implementation efforts for the Datamaxx product line in support of customer requirements. Coordinate training of Technical Support personnel and Field Services Engineers on current and past Datamaxx product, assisting federal, state and local law enforcement departments with software/hardware issues, creating and designing state formats, function keys and transaction definitions, Nlets, NCIC and state updates. Responsible for training the Field Engineering team on strategies related to the planning and implementation of various project deployments.

Manager of Quality Assurance

1998 – 2004

Responsibilities: Responsible for developing, implementing, and coordinating the Software Quality Assurance Program to prevent or eliminate defects in new and existing products. These responsibilities included the evaluation and testing of new and modified software programs to verify functionality performs according to requirements and conform to established guidelines; development and maintenance of quality standards and test procedures for software design and evaluation; development and maintenance of utility programs to test, track and verify defects in software programs; and conferring with software development engineers to ensure that quality is built into new products.

Education

New Jersey Institute of Technology
B.S. Mechanical Engineering

Certifications & Continuing Education

02/2022 Level 4 CJIS Security Training
02/2022 Level 4 CJIS Security Training
06/2019 OPM IT Security and Privacy Awareness Training Certification
05/2019 JS-US007 Level 1 Antiterrorism Awareness Training Certification
06/2018 OPM IT Security and Privacy Awareness Training Certification
03/2018 CJIS Security & Awareness Certification
06/2017 OPM IT Security and Privacy Awareness Training Certification
10/2016 JS-US007 Level 1 Antiterrorism Awareness Training Certification
03/2016 CJIS Security & Awareness Certification
10/2014 OPM IT Security and Privacy Awareness Training Certification
04/2014 CJIS Security & Awareness Certification
04/2012 CJIS Security & Awareness Certification
08/2005 Managing Multiple Project, Objectives and Deadlines
01/2004 Florida Department of Law Enforcement (FCIC II System)
08/2003 The 7 Habits of Highly Effective People
05/2002 Florida Department of Law Enforcement (FCIC II System)
05/2000 Florida Department of Law Enforcement (FCIC II System)
09/2000 Improving Managerial Skills of the New or Prospective Manager
03/1998 Florida Department of Law Enforcement (FCIC II System)
01/1998 Mercury TestSuite Advanced
08/1998 System Administration for MS SQL Server 6.5
12/1997 Hands-On C++ for Non-C Programmers

References

Renee Lilley
U.S. Department of Justice - CACI International
16292 Aspen Trail Court
Triangle, VA 22172
(202) 532-5346

Jennifer Viets
Montana Department of Justice
2225 11th Avenue
Helena, MT 59601
(406) 444-2483

Greg Dorset
Software Performance Systems, Inc.
9457 Lovat Road
Fulton, Maryland 20759
(240) 423-1678

Résumé – Manager of Software Development

Matthew Burke

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Summary of Qualifications

Vast experience in management of computer software development. Responsible for managing engineering staff, providing leadership, and designing wireless and server products.

Technical Expertise

Expertise includes the following:

- Visual Studio (VB.Net, C#.Net, ASP.Net, MVC)
- HTML5, Bootstrap, JQuery, JavaScript, XML, JSON, Cordova, PHP, Node.JS
- iPhone APPS and
- Android APPS
- Web Sockets, React, RESTful & Responsive Design
- Windows Server / Active Directory / Clustering / Load Balancing
- Cryptography / Encryption
- Microsoft Azure, Amazon AWS, Google Cloud Platform
- Barcode, QR Code, Image Processing
- Agile Development / Jira / AccuRev
- Microsoft SQL Server
- Oracle
- Android Studio
- Microsoft IIS
- Web Authoring and Publishing
- Enterprise Operating Systems
- JAVA (JDK / JSE)
- TCP/IP Architecture and Routing
- Internet Security
- Applied Systems Engineering
- Data Warehousing / Mining

Professional Experience

Datamaxx Applied Technologies, Inc.

Manager Software Development

- Providing leadership for R&D projects for core server components
- Providing progress reports to senior staff
- Maintaining and developing extensive expertise in .NET, Java, C#, JavaScript, and XML
- Design and Development for the Omnixx Message Broker
- Data Integration and Orchestration via Microsoft BizTalk.
- Meeting with technical and management staff to discuss deadlines, priorities, scheduling
- Providing Project Management
- Interviewing, evaluating, and hiring engineering staff

Datamaxx Group, Inc. d/b/a Datamaxx Enterprise Intelligence, Inc.

Senior Software Engineer

2000 – 2005

Lead design and development engineer involving all aspects of development. Fulfills technical requirements including network architecture, technical documentation, needs assessments and solution requirements, application integration and development, database design, and custom database procedure development. Provides support throughout the project lifecycle. Customizes software solutions using ASP, HTML, Java, Visual Basic and other application development tools. Expertise in database design, programming, data extraction and manipulation techniques, XML and schema design, and web services.

Project History

Project: Omnixx Message Broker

Project involved serving as a Senior Engineer for several state-wide/agency-wide deployments of message switch and NCIC workstation software for including: Department of Justice, State of Louisiana, and State of Montana.

Project: Omnixx Force

Project involved implementing a browser solution using HTML 5 technologies, incorporating responsive design to support a variety of devices including desktop, laptop, tablet, and mobile phones. Web application uses Transport Layer Security (TLS) access via Internet browsers (Chrome, Firefox, Edge, Safari, IE) to public safety data stores (NCIC/Nlets), as well as state repositories (DOL, DOC, CCH, SOR, etc.). It includes full audit trails, FIPS 140-2 encryption, two-factor & risk-based authentication, image capture and submission, response parsing, and full support for all NCIC/Nlets, Enter, Modify, Clear, Cancel, Locate, and Query transactions.

Project: QRM

Designed and developed the overall systems architecture for the Query Response Manager solution. The purpose of the solution is to expedite the process of searching and reviewing responses from Law Enforcement data sources in an automated fashion. The system is built on the premise of a case which consists of PII information on an individual provided via a RESTful API. This information is then processed through a business rules engine to perform the configured set of transactions via the Omnixx Message Broker. The responses are then processed through a second business rules engine to determine if any human review is required. If there is no human review required, the cases are then automatically closed with the results being sent back to the system that originated the process. If it is determined human review is required, the case will be made available via the HTML5 based web client for further review and closure.

Project: Omnixx Hot File System

Responsible for the refactoring of the query processes within the Omnixx Hot File system. The updates included reviewing the existing query processes and working with the customer to determine the nature of the issue. Once the issues were identified the query process were updated to improve the overall performance of the system and address all issues that were identified.

Education

1999 Florida State University
B.S. Information Studies
Minor Computer Science, Business

Continuing Education

2005 JIEM Training
2005 GJXDM Training

References

William Lake
Vice President, Engineering
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Tate O'Connor
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Dirk Bradbury
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Résumé – Director of Program Management

Miranda Woodard

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Summary of Qualifications

Skilled Professional with more than twenty one years of experience in implementing complex technology solutions. Strong leadership, communications and organizational skills. Proven ability to implement technology based solutions.

Professional Experience

Datamaxx Applied Technologies, Inc. Director of Program and Project Management

2012- Present

Responsibilities: Management of all project management staff assigned to Datamaxx programs and projects as well as responsibility for program planning and development. She offers outstanding talents in team building, budget management, developing project scope (budgets, timelines and delivery dates), customer relationships, cost avoidance, continuous design improvements and conducting status meetings and customer reviews. Mrs. Woodard provides extensive program and project management experience on the federal, state and local agency levels. Projects included to implementation of interfaces to Nlets, NCIC, Hot Files, Criminal History, Driver License Systems, Department of Correction systems as well as migration from legacy Nlets interface to the Nlets XML interface.

Datamaxx Applied Technologies, Inc. Director of Technical Services

2006 - 2012

Responsibilities: Management of DPS Field Service team, Training team and Technical Support team via Responsible for technical implementation and training of projects as well as post implementation support for all clients via Datamaxx SEP maintenance contracts. Acting Project Manager for specific projects. Projects included to implementation of interfaces to Nlets, NCIC, CAD systems.

Datamaxx Group, Inc. d/b/a Datamaxx Enterprise Intelligence, Inc. DEI Field Services Manager

2004 – 2006

Responsibilities: Direct management of DEI Field Services technical team including training reporting to DEI VP of Technical Services. Responsible for technical design and integrity of all projects. Provide project over site for all projects. Acting Project Manager for specific projects.

Euronet Worldwide, Inc. Senior Consultant

2000 – 2004

Responsibilities: Senior Consultant and Director of EMEA Solutions and Support supporting banking system implementations and support worldwide. *Ms. Woodard's resume continued*

BrightStar Information Technology Group

Senior Consultant

1999 – 2000

Responsibilities: Senior Consultant and Manager of E-Development Team. Provided team leadership including technical design of e-systems, communications infrastructure and consulting for Web design.

**Wal-Mart Stores, Inc.
International System Project Manager
1993 – 1999**

International Systems Project Manager responsible for all Wal-Mart systems in Argentina and Brazil new country start up, systems conversions in Germany with Wertkauf and Interspar.

Project History

Project: Provided project management and planning, Omnixx QRM, Omnixx Force Web, Office Personnel Management

Providing project management and planning for the implementation and delivery services of the Omnixx QRM, Omnixx Force Web as well as data source integration. This solution provides automation for background checks as well as an OPM user application.

Project: Provided project management and planning, WAMS Enhancements, Federal Bureau of Investigations

Providing project management and planning for the implementation and delivery services of the WAMS Enhancements project. This project enhanced the features and functions of the Omnixx solution utilized by the FBI users.

Project: Provided project management and planning

Omnixx Enterprise Platform including Omnixx Message Broker, Omnixx Desktop, Omnixx Console, Washington State Patrol

Provided project management and planning for the implementation and delivery services of the Omnixx Enterprise Platform, Omnixx Message Broker, Omnixx Desktop, Omnixx Console as well as data migration, multiple data source migrations and all regional migrations. This solution provided a new message switch as well as end user application to Washington State Patrol users.

Project: Provided project management, oversight for technical implementation, planning

Omnixx Enterprise Platform including Omnixx Force Mobile, Automated Field Reporting, Automate Vehicle Locator (Capture component), Ohio MARCS

Provided project management, discovery services and oversight for technical implementation and planning for the implementation and delivery services of the Omnixx Enterprise Platform, Omnixx Force Mobile application, Automate Field Reporting application and capture component of the Automate Vehicle Locator application. This solution provides MCT, field reporting and vehicle coordinates tracking to Ohio State Highway Patrol and Ohio State Department of Natural Resources through Ohio MARCS who provided the communications infrastructure for application communications.

Project: Datamaxx provided project management, oversight for technical implementation, planning

Omnixx Enterprise Platform including Omnixx Force Desktop, Omnixx Force Web, Louisiana Department of Public Safety

Provided project management, discovery services and oversight for technical implementation and planning for the implementation and delivery services of the Omnixx Enterprise Platform, Omnixx Force Desktop application and Omnixx Force Web application. This solution provides application interface to all desktop and web NCIC and Nlets users throughout the state of Louisiana.

Project: Datamaxx provided oversight for technical implementation, planning

Omnixx Enterprise Platform including State Level Message Switch, Virtual Computerized Criminal History System, Hot Files, Omnixx Searchlight (Federated Searching), Judiciary of Guam

Provided oversight for technical implementation and planning for the implementation and delivery services of the Omnixx Enterprise Platform which included CTA State Level Message Switch, Virtual Computerized Criminal History System powered by Omnixx Searchlight (a Federated Searching Engine), Hot Files, CJIS Access workstations, and a Training/Testing/Certification system.

Ms. Woodard's resume continued

The core components of the project included a next generation message switch and a federated searching engine which powers the Virtual Criminal History System. A core component to the solution is the CTA State Level Message Switch – this platform was designed to function in a mission critical law enforcement environment and is seamlessly integrated with the entire solution. The Guam Message Switch supports all transactions for the territory.

**Project: Datamaxx provided project management, technical implementation, planning and oversight
Datamaxx Kaleidoscope, Law Enforcement Project, Iowa State**

Effectively integrates critical federal, state and local data, allowing it to be accessed over the communications infrastructure of the Iowa Department of Public Safety (IDPS) statewide network. The system features includes:

- A single query transaction that returns a real time intelligent data result from segmented state data depositories. Data results indicate if the individual is a probationer or person awaiting trial.
- County broadcast messaging of prisoner release.
- Court access for county attorney and investigators.

Project: Datamaxx provided project management, technical implementation, planning and oversight) Secure Handheld Communication, Royal Canadian Mounted Police (RCMP)

Provides secure PDA based communication to key RCMP law enforcement personnel, Air Patrol Officers. The system features include:

- Secure e-mail communications.
- Secure broadcast communications.
- Voice and data single end point for users.
- Secure storage and access for scheduling data.
- Secure access to the RCMP intranet.

Education

U of A at Little Rock

Business Management

Phillips Junior College

Computer Science

References

Tina Abernathy
Georgia Bureau of Investigation
3121 Panthersville Road
Decatur, GA 30034
(404) 270.8647

Allison Elfering
NICHE
45729 Coal Creek Road
Parker, CO 80138
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Kevin Ho
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DCSA Office
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(301) 674-9781

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Summary of Qualifications

Manages daily operations to include staff assignments, manpower utilization, and project administration.

Professional Experience

Manager, Technical Services

2021 – Present

Responsibilities: The development, communication, and implementation of strategic plans for field and support personnel within installation, commissioning, integration, and maintenance services including a team of direct reports and interns. Effectively manage daily operations, to include, staff assignments, manpower utilization, and project administration. Champions Professional Services' processes and procedures necessary to ensure long term sustained success. Drive breakthrough initiatives to achieve strategic objectives.

Manager, Field Engineering Services

2012 – 2021

Responsibilities: The development, communication, and implementation of strategic plans for field personnel within installation, commissioning, integration, and maintenance services including a team of direct reports and interns. Effectively manage daily operations, to include, staff assignments, manpower utilization, and project administration. Champions Professional Services' processes and procedures necessary to ensure long term sustained success. Drive breakthrough initiatives to achieve strategic objectives.

Field Services Engineer

2005 – 2012

Responsibilities: Installations, training, creation and design of state formats, function keys and transaction definitions, Nlets, NCIC and state updates, testing software builds, troubleshooting on site software/hardware, assistance in Agile Development and Quality Assurance program, installation of single user platforms and local area networks including NT, Novell and Windows networking. JAVA, JavaScript, .NET, XSLT, XML coding languages. Installation, configuration, maintenance of Datamaxx Secure Cloud offerings. Virtual machine host and client virtual machine creation and maintenance. LINXX and Omnixx updates/upgrades to maintain NCIC compliance with forms and program procedures for Datamaxx customer states. Perform LINXX/Omnixx installations. Participation in multiple Omnixx Implementations as well as LINXX to Omnixx Conversions.

Technical Support Technician, 2004-2005

Datamaxx Professional Services, Inc.

Dirk joined Datamaxx in 2004 as a technical support technician where he was responsible for providing first tier software support, as well as third party hardware support to Datamaxx customers utilizing both wireline and wireless solutions. Provided advanced troubleshooting and problem resolution for all Datamaxx products.

Project History

Project: United States Department of Justice (USDOJ) – Federal CTA Omnixx and Switch Implementation

Installed and configured Omnixx servers to provide service to federal agencies. Project oversight of Field Engineering team development, implementation, and migration of existing workstations to Omnixx Force. Continued support to add additional federal agencies.

Project: Air Force OSI (AFOSI) – Hosted CTA Federal Omnixx and Switch Implementation

Installed and configured Datamaxx Cloud hosted Omnixx servers to provide service to the Air Force. Project oversight of Field Engineering team development, implementation, and migration of existing workstations to Omnixx Force.

Project: Florida Department of Corrections (FLDOC) – Hosted Omnixx Implementation

Installed and configured Datamaxx Cloud hosted Omnixx servers to provide service to FLDOC agencies. Project oversight of Field Engineering team development, implementation, and migration of existing FLDOC workstations to Omnixx Force.

Project: Louisiana Department of Public Safety (LADPS) – Hosted CTA Omnixx and Switch Implementation

Installed and configured Datamaxx Cloud hosted Omnixx servers to provide service to LADPS state agencies. Project oversight of Field Engineering team development, implementation, and migration of existing LADPS workstations to Omnixx Force.

Project: United States Virgin Islands (USVI) – Hosted CTA Omnixx and Switch Implementation

Installed and configured Datamaxx Cloud hosted Omnixx servers to provide service to USVI agencies. Project oversight of Field Engineering team development, implementation, and migration of existing USVI workstations to Omnixx Force.

Project: South Dakota – Omnixx Upgrade and Omnixx Force Client Migration

Project oversight of Field Engineering team development, implementation, and migration of existing South Dakota workstations to Omnixx Force.

Project: Montana – Hosted CTA Omnixx and Switch Implementation

Project oversight of Field Engineering team development, implementation, and migration of existing Montana workstations to Omnixx Force.

Project: Fresno County Sheriff's Office, CA – Omnixx Enterprise Platform, Omnixx Edge, and Omnixx Force Client Installation and Migration

Installed and configured Omnixx servers to provide service to state agencies. Project oversight of Field Engineering team development, implementation, and migration of existing FRESNO workstations to Omnixx Force.

Project: Novato, CA – Omnixx Enterprise Platform, Omnixx Edge, and Omnixx Force Client Installation and Migration

Installed and configured Omnixx servers to provide service to state agencies. Project oversight of Field Engineering team development, implementation, and migration of existing Novato workstations to Omnixx Force.

Project: South Carolina Law Enforcement Division (SLED) – NCIC Web Replacement Project (Ongoing)

Project oversight of Field Engineering team development, implementation, and migration of existing SLED workstations to Omnixx Force.

Project: Office of Professional Management (OPM) – Nlets Automation Project (ongoing)

Project oversight of Field Engineering team development, implementation, and migration of existing OPM resources to the QRM Case management System.

Project: Washington State Patrol (WSP) Omnixx and CTA Switch Implementation

Developed WSP's Omnixx forms and functionality based on their existing Legacy system. Installed and configured Omnixx servers to provide service to state agencies. Supervised and assisted Field Engineering Team during the implementation of Omnixx Server Components, Desktop, and mobile clients.

Mr. Bradbury's resume continued

Project: Nebraska State Patrol Omnixx and CTA Switch Implementation

Developed Omnixx forms and functionality based on their existing Legacy system. Installed and configured Omnixx servers to provide service to state agencies. Assisted NSP with deployment of Desktop clients.

Project: North Carolina State Highway Patrol Mobile Implementation and Upgrade

Developed Omnixx forms and functionality based on their existing Legacy mobile system. Installed and configured Omnixx servers to provide service to state agencies. Assisted NCSHP with testing of mobile clients.

Project: Mississippi Omnixx Implementation

LINXX to Omnixx Conversion. Converted Mississippi's LINXX-2010 build to Omnixx. Installed and configured state level Omnixx servers to provide service to state agencies.

Project: Puerto Rico CTA Omnixx and Switch Implementation and Upgrade

Forms development, message switch routing, server installs, and deployment support.

Project: Iowa Omnixx Implementation

LINXX to Omnixx Conversion. Converted Iowa's LINXX-2010 build to Omnixx. Installed Iowa Datamaxx hosted solution providing Omnixx to state agencies.

Project: North Carolina Omnixx Server Upgrades/New server installs

Upgraded Omnixx Server to most recent version on production system. Installed Omnixx Server on new servers to be used as Disaster Recovery servers.

Project: NCIC TOU updates

Continuing development and updating of Omnixx forms to meet the requirements of NCIC. Including NCIC NIEM XML initiative.

Project: Omnixx Upgrades

Omnixx program updates and upgrade performed as NCIC/Nlets requirements change.

Education

06/1999 Computer Technology

References

Renee Lilley
U.S. Department of Justice - CACI International
16292 Aspen Trail Court
Triangle, VA 22172
(202) 532-5346

Tom Prevo
Nebraska State Patrol
4600 Innovation Drive
Lincoln, Nebraska 68521
(402) 479-4927

Shelley Scott
Louisiana State Police
7919 Independence Boulevard
Box A-6
Baton Rouge, LA 70806
(225) 922-0202

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Professional Experience

Supervisor, Technical Support

2021 – Present

Responsibilities: Oversee the technical support team of professionals, providing day to day oversight, scheduling and performance. Develop, implement and manage operational standards and escalation procedures to ensure service levels are maintained at a consistent level. Consistently review call logs to ensure that tickets are resolved in a timely manner. Work escalated calls for service through the appropriate business units to ensure that time commitments are met when dealing with mission critical systems. Participate in regular client calls to discuss open issues, review reports, workarounds, and/or upcoming releases inclusive of fixes or enhancements. Oversee as well as perform implementations to client systems, for both new and current clients.

Field Engineer Level II, Field Engineering Services

Field Engineer Level I, Field Engineering Services

Maintenance Engineer, Field Engineering Services

2012 – 2021

Responsibilities: Installation, training, creation and design of state formats, function keys and transaction definitions, Nlets, NCIC and state updates, testing software builds, troubleshooting on site software/hardware, assistance in Agile Development and Quality Assurance program, installation of single user platforms and local area networks including NT, Novell, Linux, and Windows networking. JAVA, JavaScript, .NET, XSLT, XML coding languages. Installation, configuration, maintenance of Datamaxx Secure Cloud offerings. Virtual machine host and client virtual machine creation and maintenance. Training Interns in the Field Engineering Department to aid in the development and testing of live projects.

IT/Field Services Intern

2011-2012

Responsibilities: Assisted in the support of the Datamaxx Active Directory domain. Provided hardware and software support across various platforms (servers, desktops, laptops, and mobile devices) to both internal and remote employees. Configured new employees' desktops, laptops, phones, and printers. Participated in shadowing senior Field Engineers in their day to day projects. Became a leader in understanding the Datamaxx proprietary software.

Project History

Project: Georgia Bureau of Investigations Omnixx and CTA Switch Implementation

Lead field engineering role: developed Georgia Omnixx forms and functionality based on their existing legacy system. Installed and configured Omnixx solution for statewide deployment.

Project: King County, Washington – Omnixx and Switch Implementation

Development, implementation, and migration of existing King County mainframe terminals to Omnixx Force.

Project: Sarpy County, Nebraska – Omnixx Upgrade and Omnixx Force Client Migration

Development, implementation, and migration of existing Sarpy County workstations to Omnixx Force.

Project: California Department of Corrections and Rehabilitations (CDCR), CA – Omnixx Upgrade and Omnixx Force Client Migration

Development, implementation, and migration of existing CDCR workstations to Omnixx Force.

Project: Miami Police Department, FL – Omnixx Upgrade and Omnixx Force Client Migration

Development, implementation, and migration of existing Miami PD workstations to Omnixx Force.

Project: Mississippi Department of Public Safety (MSDPS), MS – Omnixx Upgrade and Omnixx Force Client Migration

Development, implementation, and migration of existing MSDPS workstations to Omnixx Force.

Project: Defense Counterintelligence Security Agency (DCSA, formerly OPM) – ARC Nlets Automation Project

Senior Test Engineer working in the development, implementation, and migration of existing DCSA resources to the Omnixx and QRM Case management System.

Project: Florida Department of Corrections (FLDOC), FL – Omnixx Upgrade

Development, implementation, and migration of existing FLDOC workstations to latest Omnixx Enterprise Platform.

Project: City of Atlanta Police Department, GA – Omnixx Upgrade

Development, implementation, and migration of existing Atlanta workstations to latest Omnixx Enterprise Platform.

Project: Fulton County Police Department (FCPD), GA – Conversion from Omnixx Metro to Omnixx Enterprise Platform

Development, implementation, and migration of existing FCPD workstations to latest Omnixx Enterprise Platform.

Project: Fulton County Police Department (FCPD), GA – Conversion from Omnixx Metro to Omnixx Enterprise Platform

Development, implementation, and migration of existing FCPD workstations to latest Omnixx Enterprise Platform.

Project: Doraville Police Department, GA – Conversion from Omnixx Metro to Omnixx Enterprise Platform

Development, implementation, and migration of existing Doraville PD workstations to latest Omnixx Enterprise Platform.

Project: Washington State Patrol Omnixx and CTA Switch Implementation

Developed Washington Omnixx forms and functionality based on their existing Legacy system. Installed and configured Omnixx servers to provide service to state agencies. Supervised and assisted Field Engineering Team during the implementation of Omnixx Server Components, Desktop, and mobile clients.

Project: Datamaxx Secure Cloud Solution (Ongoing)

Installation, configuration, maintenance of Datamaxx Secure Cloud offerings.

Project: NCIC TOU updates (Ongoing)

Continuing development and updating of Omnixx to meet the requirements of NCIC.

Project: Omnixx Upgrades (Ongoing)

Omnixx program updates and upgrade performed as NCIC/Nlets requirements change.

Education

2011 **Florida State University**
B.S. Information Technology

References

Pete Knapp
California Department of Corrections & Rehabilitation
1940 Birkmont Avenue
Rancho Cordova, CA 95742
(916) 396-8879

Eric Leaf
King County Information Technology (Sheriffs Office)
401 5th Avenue
Seattle, WA 98104
(206) 263-7919

Kevin Ho
Defense Counterintelligence and Security Agency
DCSA Office
27130 Telegraph Road
Quantico, VA 22134
(301) 674-9781

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Tallahassee, FL 32311-7854

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Professional Experience

Field Services Engineer

1997 – Present

Responsibilities: Installation, training, creation and design of state formats, function keys and business rules, Nlets, NCIC and state updates, testing software builds, troubleshooting on site software/hardware, assistance in Agile Development and Quality Assurance program, installation of single user platforms and local area networks including NT, Novell, Linux, and Windows networking. JAVA, JavaScript, .NET, XSLT, XML coding languages. Installation, configuration and maintenance of Datamaxx Secure Cloud offerings. Virtual machine host and client virtual machine creation and maintenance. Participated in all NIEM XML migrations across client base.

Project History – limited to recent history 2019-2022

Customer Name: **Niche RMS**

Project Description: Install and configure Omnixx Switch and Omnixx Edge integration.

Customer Name: **State of Montana**

Project Description: Install and configure State Switch with Omnixx Enterprise Platform, Omnixx Force, Omnixx Connector and multiple regional systems.

Customer Name: **Emergent Enforcement Solutions**

Project Description: Configure Omnixx Switch and Omnixx Edge for Louisiana.

Customer Name: **Leidos**

Project Description: Configure Omnixx Switch and Omnixx Edge for US Army Corp of Engineers.

Customer Name: **Rapid Deploy**

Project Description: Configure Omnixx Switch and Omnixx Edge for Florida.

Customer Name: **Quicket Solutions**

Project Description: Configure Omnixx Switch and Omnixx Edge for Georgia and South Carolina.

Customer Name: **Law Track**

Project Description: Configure Omnixx Switch and Omnixx Edge for South Carolina.

Customer Name: **State of Mississippi**

Project Description: Install and configure Omnixx Switch and Omnixx Force.

Customer Name: **State of South Carolina, SLED**

Project Description: Install and configure Omnixx Switch and Omnixx Force.

Customer Name: **Washington State Police**

Project Description: Installation of Omnixx Enterprise Platform, Omnixx Force Desktop and development, testing of transaction set.

Mr. Iadicco's resume continued

Education

United States Navy, 1985-1997

Certifications

Security Awareness Training – 2022
GlobalNet Training, Dallas, TX, 03 November 2006, CCNA Training Program
Data flex, Tallahassee, FL, 12 August 1998
System Administration for MS SQL Server 6.5, Comp USA, Warwick, RI, March 1997
Microsoft Access Level 3 Certificate, Comp USA, Warwick, RI, 28 January 1997
Microsoft Access Level 2 Certificate, Naval Education and Training Center, Newport, RI, 8 March 1996
Instructor Training Course Certificate

References

Jennifer Viets
Montana Department of Justice
2225 11th Avenue
Helena, MT 59601
(406) 444-2483

Russel Sarpy
LA Radar integration with Edge
Emergent Enforcement Solutions
Owner
860 Sloan Road
Mansfield, LA 71052
(318) 455-3174

Allison Elfering
NICHE
45729 Coal Creek Road
Parker CO, 80138
(719) 581-2351

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Professional Experience

Field Services Engineer

2010 – Present

Responsibilities: Installations, training, creation and design of state formats, function keys and transaction definitions, Nlets, NCIC and state updates, testing software builds, troubleshooting on site software/hardware, assistance in Quality Assurance program, installation of single user platforms and local area networks including Windows networking.

US Census Bureau (Contractor)

Document Management Administrator

2009-2010

Maintain existing Document Management system (OpenText), apply updates and maintain MSSQL server, provide SQL scripts to remove data from existing DM system and insert into new DM system.

Handshake Software

Technical Support/Trainer

2007-2009

Provide phone support to customers on install, configuration and customization of the Handshake product. Conduct education onsite an in-house for customers.

OpenText/Hummingbird/PCDOCS

Support Tech, Technical Trainer, Senior Support Tech

1996-2007

Provide direct customer support for documenting management software, including install, configuration and customization. Assist with SQL maintenance as needed. Conduct onsite and in house customer classes. Provide advanced technical support for customers.

Project History

Project: Louisiana Department of Public Safety (LADPS) – CTA Omnixx and Switch Implementation

Responsibilities: Installed and configured Omnixx servers to provide service to state agencies. Lead Field Engineer on project doing development, implementation, and migration of existing LADPS workstations to Omnixx Force 7.

Project: Office of Professional Management (OPM) – Nlets Automation Project

Responsibilities: Lead Field Engineer on project doing development, implementation, and migration of existing OPM resources to the QRM Case management System which including an Omnixx system.

Project: Washington State Patrol Omnixx

Responsibilities: Lead field engineer on the conversion to Omnixx, including conducting classes on Omnixx administration and ARE.

Project: Cleveland AFR

Responsibilities: Build interface from AFR to RMS using BizTalk.

Project: Cleveland CRIS

Responsibilities: Build interface from AFR to CRIS using BizTalk.

Mr. Halbert's resume continued

Project: Nebraska Hot Files

Responsibilities: Build BizTalk interface to store and retrieve Hot Files records.

Project: Guam Hot Files

Responsibilities: Setup Hot Files for Guam

Project: City of Orlando OpenText and Kofax upgrade

Responsibilities: Upgrade Kofax from 8.x to 10.x including scripts to write to OpenText. Upgrade OpenText from 5.0.1.5 to 5.3 including moving documents to new document server and Kofax integration.

Education

1994 **Lincoln University**
B.S. Computer Science

1986 **Northeast Missouri State**
M.S. Education

1980 **University of Missouri – Columbia**
B.S. Education

Continuing Education

2015 SAT100 Security Awareness
2021 CJIS Security & Awareness
2022 GCIC CJIS Security Awareness
2022 GBI CJIS Network Operator Certification

References

Dirk Bradbury
Manager, Field Engineering Services
2001 Drayton Drive
Tallahassee, FL 32311
(850) 558-8106

Shelley Scott
Louisiana State Police
7919 Independence Boulevard
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Résumé – Technical Training Specialist

Kelly Shultz

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Summary of Qualifications

Experienced in the planning and development of technical training curriculum and documentation, as well as creation and implementation of Web-based and in-person training programs. Familiar with numerous platforms for curriculum development and presentation.

Professional Experience

Datamaxx Professional Services, Inc.

Technical Training Specialist

October 2000 to present

Responsibilities include: Conducting classes for Datamaxx clients on various software programs and in various network environments, both on-site and via the Internet and various collaborative applications; Scheduling classes for state deployments of software programs as well as individual agency training; Travel to sites across the country to teach classes and install software programs at customer sites. Create documentation for training classes and in-house software programs. Conduct Datamaxx classes for in-house personnel.

Project History

Datamaxx Support Training

Ongoing Responsibilities: Providing schedules for ongoing series of Web-based training classes provided to Datamaxx support subscribers, taking class registrations and communicating with customers with regard to appropriate training for agency employees, and creating and supplying supporting documentation; Taking and using customer feedback in updating training curriculum. Classes include various subjects related to the Omnixx product suite and the REDTAIL end user product.

New Customer Implementation Training

Ongoing Responsibilities: Make contact with new Datamaxx customers to coordinate training as dictated by contract, provide training online or on customer site. Training includes various Datamaxx solutions for new implementations and system upgrades.

South Carolina Department of Public Safety

September 2019

Implement training for South Carolina Highway Patrol users migrating to Omnixx in 2019.

United States Office of Personnel Management

January - March 2018

Responsibilities included: Provide training for users at various levels and locations on the use of the ARC-Nlets system in the use of the Omnixx Query Response Manager.

Montana Department of Justice

June 2013

Responsibilities included: Coordination and implementation of training in support of project to roll out Omnixx suite for statewide DOJ users.

Federal Bureau of Investigation

January 2012

Ms. Shultz's resume continued

Responsibilities included: Prepare training materials and supporting documents per FBI specifications. Conducted training at the FBI Center on use and administration of Omnixx desktop and Web clients.

Texas Department of Public Safety

April 2012

Responsibilities included: Test and document the Texas Central Repository system and related workflows. Prepare training documentation and present training to users at Austin training site.

Louisiana Department of Public Safety

March – April 2006

Responsibilities included: Provided train-the-trainer instruction for DPS staff tasked with training users statewide, in preparation for switch from LINXX-2010 to Omnixx Force Browser. Also, Ms. Schultz provided an overview of Omnixx administration interface to DPS to allow them to effectively plan necessary default settings for specific user needs. Assisted with loading of application to DPS machines to be used for training across the state.

Mississippi Department of Public Safety

October 2005

Responsibilities included: Assisted administrators at Mississippi DPS with learning the features and functionality of the Omnixx Console administrator interface. Demonstrated the features of Omnixx Force Browser with emphasis on differences users can expect upon switching from LINXX-2010 to Omnixx Force Browser.

Federal Air Marshal Service

October 2003 and September 2005

Responsibilities included: Documented and presented training on the use of handheld devices and related applications for public records searches, law enforcement network queries, and communications to representatives of a Department of Homeland Security Agency. Also participated in planning and follow up training on updated technology for the same group.

Global Justice Gateway Pilot

August 2005 – November 2005

Responsibilities included: Provided Web training and support for law enforcement agencies participating in a pilot program to test the Datamaxx Global Justice Gateway, including portal access to Public Records Search functions.

Education

1996 University of Florida – Gainesville FL
B.A. Business Administration/Management

Certifications

2001 FCIC – Florida Department of Law Enforcement CJIS
2000 Microsoft Certified Systems Engineer

References

Cathy Sellers
Administrative Law Judge
Division of Administrative Hearings
1230 Apalachee Parkway

Ms. Shultz's resume continued

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United States Marshals Service
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